

Your End-to-End Solution for Integration Projects

Quick, Efficient, and Cost-Effective

Want to use Pervasive solutions on your next integration project but lack the resources or bandwidth to do it yourself? Then our General Implementation service offering might be the right answer for you.

General Implementation means just that—a turnkey solution designed to provide everything you need to complete your integration project quickly, efficiently, and cost-effectively.

The General Implementation offering is also extremely flexible. Projects can range from simple Extraction Transform and Load (ETL) to complex, message-based Enterprise Application Integration (EAI). You choose what you need. No more and no less.

The result? You get the best of both worlds—all the advantages of Pervasive technology as well as the benefits of a convenient, affordable, all-in-one solution.

Total Benefits With a Total Solution

With the General Implementation offering and your Pervasive software, you can:

- **Streamline and accelerate integration with an all-in-one solution.** Reduce the bother, worries, and inefficiencies of complex integration projects while ensuring maximum quality and ROI.
- **Select the exact type and extent of support you need.** Engagements can vary from ETL to EAI, from a week to several months.
- **Minimize your integration costs.** Powerful productivity tools and an architecture built for efficient, effective development mean that Pervasive can cut costs throughout the integration process.
- **Better manage integration projects.** With a single-vendor solution, you eliminate the confusion, communication problems, and cost revisions associated with juggling multiple vendors and various implementation schedules.
- **Leverage Pervasive experience and expertise.** Pervasive professionals have helped over 35,000 customers around the world. We bring to the table a wealth of in-depth product knowledge and proven methodologies that can help optimize your integration projects at every level.

General Implementation Deliverables

Discovery and Design Phase

Using the Pervasive PRIME Methodology™, our Pervasive Professional Services will document the technical and business requirements of the customer. From these discovery interview sessions, Pervasive Professional Services will generate a formal design plan including a project plan. The project plan will accommodate customer-mandated scheduling as well as identify significant milestones in the project time line.

Once a design and associated project plan has been created, the customer will be presented with a formal proposal to accept or reject before the implementation phase is started.

Implementation Phase

If the customer decides to continue, Pervasive Professional Services will start the implementation phase with a detailed analysis and design discovery to ensure the original discovery and design are accurate. Once the design assumptions are confirmed, actual construction can start.

All the work in this phase may be performed onsite with the customer or remotely at Pervasive facilities. In some cases the work will be a combination of both onsite and remote activities. During the actual implementation phase, Pervasive Professional Services will constantly provide the customer with progress

reports as well as notification of project changes that are required, based on new findings or changing customer requirements. Also during the implementation phase, Pervasive Professional Services will conduct module and system level testing to ensure a successful production roll out.

Acceptance Phase

The acceptance phase involves the production roll out of the integration project. The customer and Pervasive Professional Services consultants review the major functional requirements of the project and then test the implementation in a production environment to ensure the project works as designed.

Once the project has been accepted by the customer, Pervasive Professional Services briefs the Pervasive Support Team on the specifics of the project so if the customer needs technical support at some point in the future, the Pervasive Support Team is already familiar with the customer specifics. Finally, Pervasive Professional Services conducts a post-project review which includes a customer interview to document best practices and improve the overall delivery methodology.

Customer Essentials

To facilitate the success of the implementation, customers will be asked to:

- Provide relevant business experts to assist Pervasive Professional Services in documenting and analyzing the customer's integration problem and solution
- Obtain the current version of Pervasive's Integration platform software as described in Pervasive Professional Services design
- Provide a high-level document describing the current implementation of the software in customer integration projects
- Provide representative data samples for testing, if needed
- Provide all relevant ancillary files such as lookup or external code module files
- Prioritize the goals of the integration project
- Work with the Pervasive Professional Services consultant as needed to obtain more detailed information during the Discovery Design phase.
- Participate in unit and system level testing during the implementation phase
- Participate in acceptance phase review to ensure successful production roll out

The Best Support You'll Find for Pervasive Solutions

Of course, nobody knows more about Pervasive solutions than we do. Pervasive Professional Services works closely with Pervasive developers and technicians to ensure that our service offerings reflect the very latest advances in Pervasive technology and methods.

With over 20 years experience in developing Pervasive technology for data integration and infrastructures, we will always be your best choice for integration solutions, regardless of project size or type.

Part of a Comprehensive Range of Services

Pervasive services include our worldclass PRIME Methodology for rapid implementation, 24/7 online support, training programs, application integration, post-production support, and ongoing consultation.

Whatever your needs, we can work with you to develop flexible, efficient, and cost-effective solutions. And with package pricing for many services, you'll recognize reduced costs as you continue to enhance your Pervasive solutions.

For More Information

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